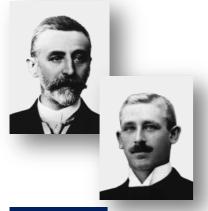


### **Timeline**



7

Germano, Klaus, Jorge e Frederico Gerdau Johannpeter, the sons of Curt Johannpeter, take on leadership positions in the Company.

1960



Gerdau celebrates 110
years. Installed capacity
exceeds 25 million metric
tons of steel per year and
with an industrial

presence in 14 countries.

André B. Gerdau

as CEO

Johannpeter takes over

Entry into the mining segment and start of production of flat steel in Brazil

21st Century



1901

João Gerdau, born in 1849 in Germany, and his son Hugo lay the foundations of Gerdau with the Pontas de Paris Nail Factory in Porto Alegre (state of Rio Grande do Sul, Brazil).



1940

Curt Johannpeter, sonin-law of Hugo, takes the helm of the company and oversees a decisive phase of business expansion.

Steel production begins with Riograndense in Porto Alegre.



1980

Beginning of internationalization: acquisition of Laisa in Uruguay.

Gerdau enters North America: acquisition of Courtice Steel in Canada.

Gerdau reaches an installed capacity greater than 2 million tons of steel at the end of the decade.









**58** Steel mills

₹ 151 Downstream operations

4 Iron ore extraction areas

**67** Scrap collection and processing facilities \*

**4** Power plants

**9 157** Retail facilities

Private port terminals



Gerdau Headquarters

Countries where Gerdau has joint ventures: Guatemala, Mexico and Dominican Republic.

\* Scrap collection and processing facilities, solid pig iron production facilities, and coal units.





INDIA

### **Main products of Gerdau**



Rebars



Wires



**Heavy structural shapes** 



Billets, blooms & slabs



Wire Rod



Nails



**Special Steel** 



Hot rolled coil



**Iron Ore** 





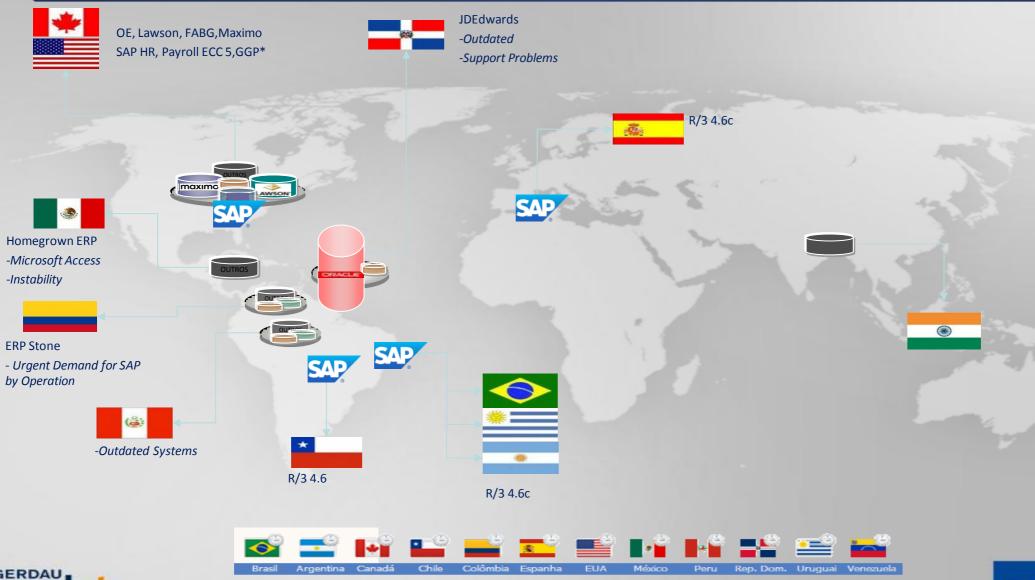
### Agenda

- Template as a Frame-work for Business and IT
- Governance of the Gerdau Template
- Scope & Timeline Phase I /II
- Lessons Learned





## Current Technology Landscape in 2008







### Cost to Maintain - Regional Demand Driven

#### Longos Brasil



Projeto 1 – US\$



Projeto 2 – US\$



Projeto 3 – US\$



#### América do Norte



Projeto 1 – US\$



Projeto 2 – US\$



Projeto 3 – US\$



...





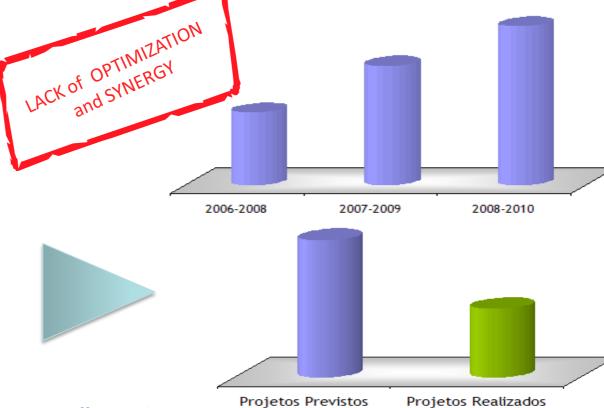
Projeto 1 – US\$



Projeto 2 – US\$







- Effort Duplication
- Business Unhappy with IT
- Not Aligned with Long Term Stategy and Vision
- To many Consulting Companies
- Highly Customized Environment





## Cost to Maintain - Template Driven



CAPEX TI
Projeto 1 – US\$
Projeto 2 – US\$
Projeto 3 – US\$
Projeto 4 – US\$
Projeto 5 – US\$
Projeto 6 – US\$
Projeto 7 – US\$
Projeto 8 – US\$
Projeto 9 – US\$
<u>√</u>

GBS	Longos Brasil	América Latina	América do Norte	Açominas	Aços Especiais
Marketing e Vendas					
Industrial					
Logística					
Metálicos					
Suprimentos					
Planejamento Operacional					
Gestão de Pessoas e Desenv. Organiz.					
Estratégia e Desenv. de Negócios					
Tecnologia de Informação					
Tecnologia de Gestão					
Contabilidade					
Auditoria					
Finanças e Relações com Investidores					
Jurídico					
Assuntos Institucionais e Comum.Corp.					
Responsabilidade Social					

		CAPEX TI O	ΓΙΜΙΖΑDO		
	Longos Brasil	Açominas	América do Norte	América Latina	Aços Especiais
Projeto 1 – US\$	<b>√</b>	<b>√</b>		<b>√</b>	
Projeto 2 – US\$	$\checkmark$	$\checkmark$	✓	$\checkmark$	✓
Projeto 3 – US\$	$\checkmark$				
Projeto 4 – US\$		✓			
Projeto 5 – US\$	✓		$\checkmark$	✓	
Projeto 6 – US\$	$\checkmark$	$\checkmark$	$\checkmark$	✓	✓
Projeto 7 – US\$	✓	$\checkmark$	$\checkmark$	✓	✓
Projeto 8 – US\$	$\checkmark$	$\checkmark$	$\checkmark$	✓	✓
Projeto 9 – US\$					<b>√</b>
	<b>√</b>	<b>✓</b>	<b>√</b>	<b>✓</b>	<b>✓</b>





### From the Business Vision to an IT Strategy







## Agenda

- Template as a Frame-work for Business and IT
- Governance of the Gerdau Template
- Scope & Timeline Phase I /II
- Lessons Learned





### Gerdau Template: Mission



The **Gerdau Template** is a corporate wide **change management initiative**, **led by the business, supported by IT**, that will **streamline and integrate** the majority of the **GBS business processes**, while **automating** identified **global best practices** by **configuring** and **deploying** a **standard SAP software** platform.

This will **enable** Gerdau to **share real-time information** to **improve stakeholder decision making** across the entire company, **shorten** the timeline of **new acquisition integrations** and **improving the business results**.





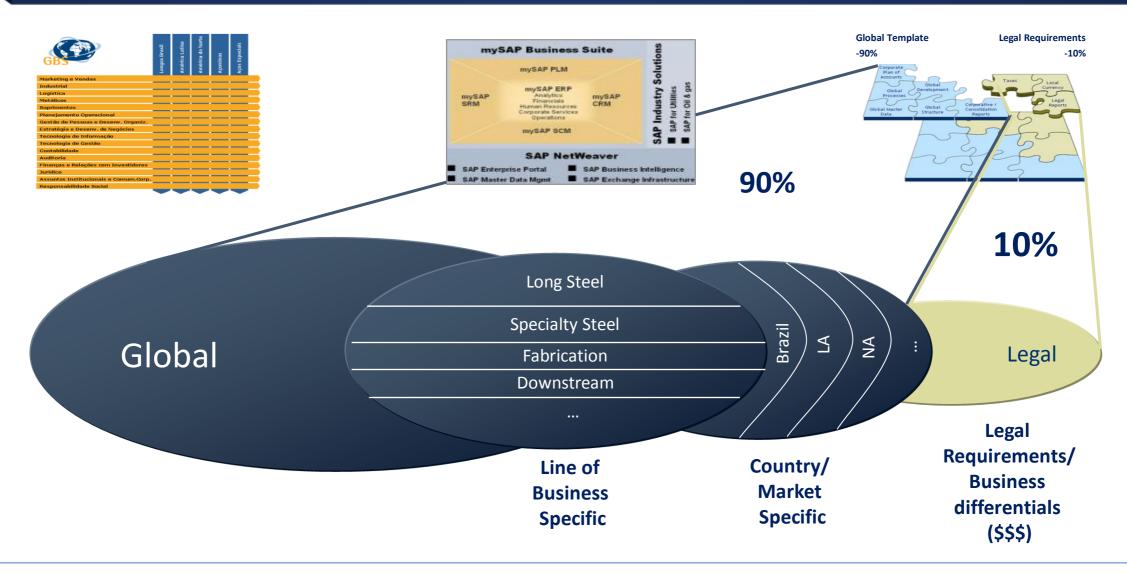
### Gerdau Template: Guiding Principles

- The benefit and optimization to GERDAU overall will take precedence over the needs of individual business units
- No process, practice, system or structure is untouchable
- We challenge what should be challenged and provide bold solutions
- **Keep it simple** If we can do everything with only 1/3 of the effort we currently do it with it would result in a tremendous amount of productivity for the organization
- Passion for the "Standard" SAP
- Leverage best practices:
  - Work with end to end processes and not functional process
  - Maximize the "Value Chain"





## Gerdau Template: Standardization Approach







### Gerdau Template: Structure - 3 Tier

#### **Gerdau Template Team - Core**

- Global Governance (GT/ITCC)
- Set Global standards (ITCC)
- Maintain the configuration of the global design (ITCC)
- Change control: Validate new requirements and determine if they are local or global (ITCC)
- Determine release schedules of updates to global design (ITCC)
- Provide support and perform bug fixes on the global design (ITCC)

#### **Gerdau Template Team - Core & Extended**

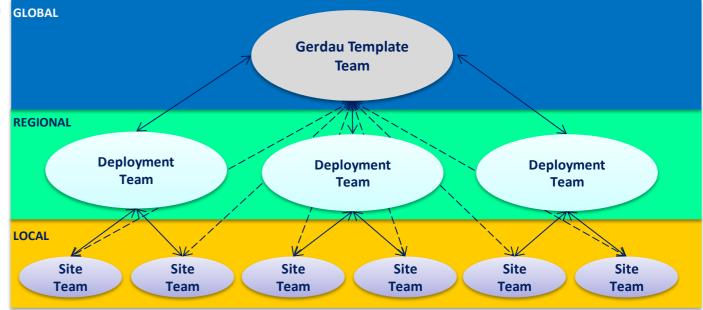
- Validate local business requirements, maximize Global common design
- Finalize local legal/mandatory requirements
- Establish business case for all functional enhancements

#### Deployment Team (Extended team is also part of deployment team)

- Finalize & Execute deployment (Roll out) plan
- Help Map Legal / Mandatory requirements
- Determine the need for interfaces with Legacy apps
- Co-ordinate with Global Design team
- Coordinate data conversion
- Coordinate training

#### **Site Teams**

- Execute final site implementation plan
- Confirm integrity of data conversion
- Conduct training
- Coordinate with regional Hub team
- Confirm Infrastructure Readiness







## Agenda

- Template as a Frame-work for Business and IT
- Governance of the Gerdau Template
- Scope & Timeline Phase I /II
- Lessons Learned





### Gerdau Template: Scope By LOBusiness

#### **GERDAU AROUND THE WORLD**

- 58 Steel mills
- ¶ 151 Downstream operations
- 4 Iron ore extraction areas
- 67 Scrap collection and processing facilities \*
- Power plants
- 7 157 Retail facilities
- Private port terminals



Gerdau Headquarters

Countries where Gerdau has joint ventures: Guatemala, Mexico and Dominican Republic.

\* Scrap collection and processing facilities, solid pig iron production facilities, and coal units.

- Steel Mills:
  - LP : Carbon & Special Steel
  - Integrated Mill (OB)
- Down Stream:
  - Reinforcing Steel (NF);
  - Wires / Nails etc.
- Iron Ore (NF);
- Scrap Collection;
- Retail Facilities / Distribution (NF); Port Terminals (NF);
- Out of Scope;
  - Power Plants;
  - Reforestation.
  - EHS





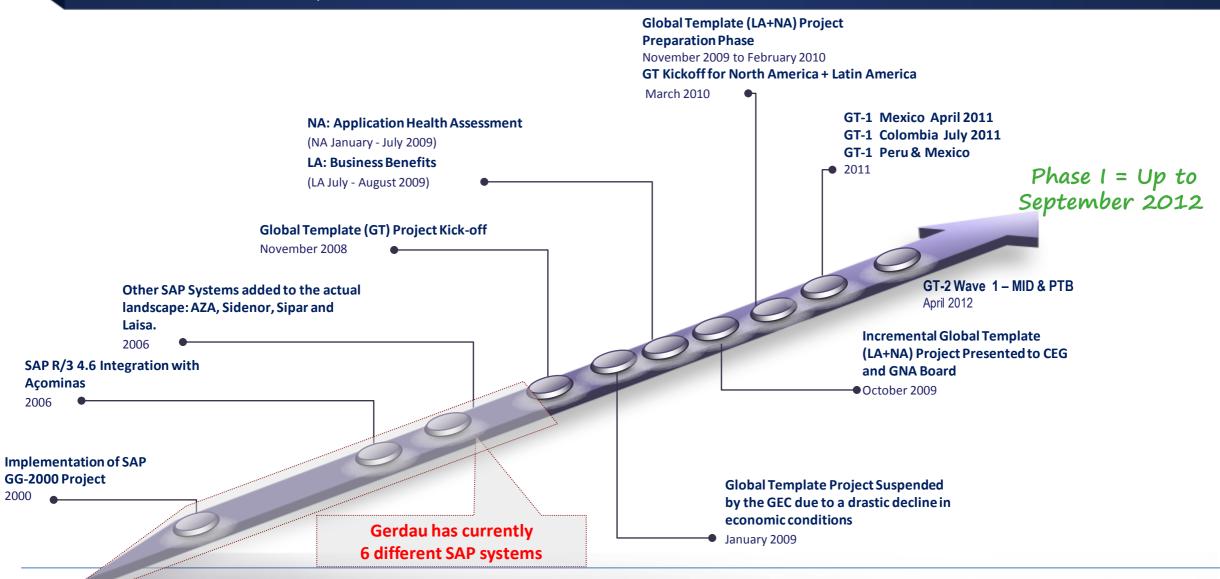
## Gerdau Template: SAP Scope & MES

				SAP Modules						П	M	IES	A	рp	s.	
	ppo odul			Front Office	Eng	ine	Tec	hnol	ogy	Scales	Mills	Mills	Mills	RSteel	RSteel	RSteel
IDM - Identity Mgt.	MDM - Master Data Mgt.	GRC - Risk Control	P2P -	Sales (SD, VMI) Logistics (LES) Wherehouse Mgt. (WM) Transportation Planning Eletronic Services - VMI, eGERDAU Production (PP) Quality (QM) Maintenance (PM) Comodity Management (CM) Project Management (PS, IM) Demand Planning (DP) Supply Network Planning (SNP) Global ATP (gATP) Production Planning/Detailed Scheduling (PP/DS) Finance (FI)	CRM	BW - Businiess Objects	NETWEAVER	Afaria	MII Hybris	Global Scale Control System	QUAD Infotec - QMOS - Standard for all NA M	GG - EPS - Standard for BRA LProduct Mills M	- GMIS/MII - Standard for LA LProduct Mills **		Standard for BRA - Reinforcing Steel - 1 Interface RS	Standard for LA - Reinforcing Steel - 2 Interfaces RS
MOI	MDM - Mas GRC - Ri	P2P H2R	Controlling (CO)  TAX (TDF)  Financial Consolidator (FC) on Hold  Procurement (MM)  Inventory (MM)  Procurement Scrap  Talent Management, Workforce Deployment, Workforce Process  Management, End –User Service, Workforce Planning & Activities	SRM	- W8				GG - GSCS - GI	QUAD Infotec-	GG - EPS - Stan	GG - GMIS/MII - St	aSa - Standard	Arma+ - Standard for B	Arma + Standard for L	
				Environment Health & Safety (EHS) Not in Scope  Management Information												



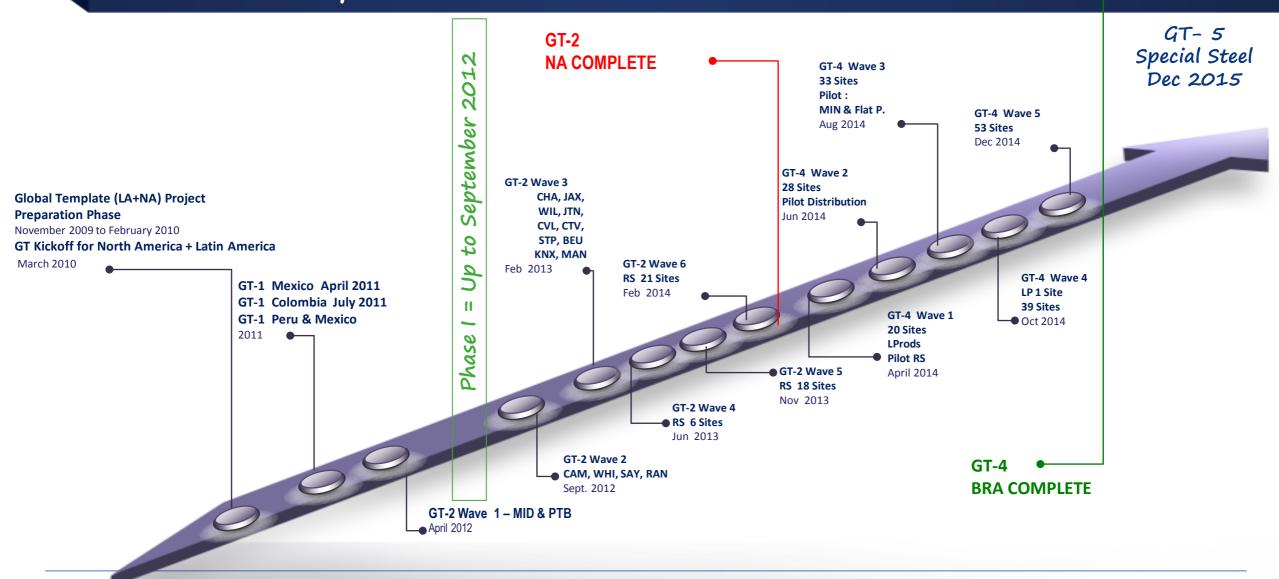


### Gerdau Template: SAP History & Phase I





## Gerdau Template: Phase II





### Gerdau Template: GT-4 Deployment

Wave 1

Usinas Longos (4)

Riograndense

Araucária

Guaíra

Araçariguama

Metálicos (6)

Joiville

São Caetano Sul

Bauru

Araraquara

Piracicaba

Jundiaí

Corte e dobra (4 Armafer)

Escritórios (5) + Shared Services

**Total: 20 Locations** 

Wave 2

Usinas de Longos (7)

Divinópolis

Barão de Cocais

Usiba

AçoNorte

Cearense

Ferro Gusa Sólido (2)

Sete Lagoas

<u>Metálicos (3)</u>

Uberlândia

Goiânia

Bernardo Monteiro

Transformação (2)

Cotia, Cumbica

<u>Corte e dobra (SPE) + Armafer usinas</u> (USB1, SC1)

Escritórios (1) + Escritórios usinas

Comercial Gerdau (10) parte da UR Sul + CS CSL

CG+Corte e Dobra Prontofer (1)

**Total: 28 Locations** 

Wave 3

Ouro Branco

Mineração (3)

GAF

SJC

Corte e dobra (4) (BEL, MGC, IGA, NAT)

CG+Corte e dobra Prontofer (6)

Comercial Gerdau (17)
Parte das UR SE +CO+ NE + CS CTG

**Total: 33 Locations** 

Wave 4

Corte e dobra (4) (CGD, GOI, BRA, CT1)

CG+Corte e dobra Prontofer (6)

Comercial Gerdau (27)

Parte das UR N Total + NE (parte) + CSs CSR/CSM

Metálicos

Bernardo Monteiro

Cosigua

**Total: 39 Locations** 

Wave 5

CG+Corte e dobra Prontofer (12)

Corte e dobra (1)

Comercial Gerdau (41)

Parte das UR SUL+ SE + CO e UR SP Total +CS CSS

**Total: 53 Locations** 

April June

August

October

December

Template

GD GERDAU

### Gerdau Template: Sites & Users



	GT4	GT3	GT2	GT1	GT1	GT3	GT2	GT1	GT3
	Users Sites								
W-1	2.635 20	402 9		750 31	850 6	605 13	1.140 2	600 6	160 1
W-2	4.197 28		577 10				290 2	250 5	
W-3	4.314 33		275 1				1.516 23		
W-4-RS							97 6		
W-5-RS							144 18		
W-6-RS							224 21		
Total	11.146 81	402 9	852 11	750 31	850 6	605 13	3.411 72	850 11	160 1

Grand Total - Users 19.026
Grand Total - Sites 235





### Agenda

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### GT-4 W4: Go-NoGo

Dimensão	MDM	ВІ	ENG	PMT	C&D	PRD	P2P	MET	H2R	F2P	LOG	M&S	ACC	FIN	TAX	TEC
						C	ore T	eam								
Desenvolv.	<b>:</b>	<u></u>	✓	✓	<b>✓</b>	✓	✓	✓	✓	✓	<b>=</b>	<b>=</b>	✓	✓	8	<b>(1)</b>
Testes	$\odot$	<u></u>	✓	✓	✓	$\odot$	<b>✓</b>	✓	✓	✓	✓	✓	✓	✓	<b>©</b>	$\odot$
Dados	$\odot$	◎ ◎ ✓ ◎					$\odot$	<b>©</b>	$\odot$	$\odot$	$\odot$	$\odot$	<b>©</b>	$\odot$	<b>©</b>	$\odot$
Rel. (BI)	8	8	$\odot$	$\odot$	<b>✓</b>	$\odot$	$\odot$	<b>©</b>	✓	$\odot$	✓	<u></u>	<b>©</b>	$\odot$	$\odot$	-
Perfis Acesso	✓	$\odot$	✓	✓	✓	✓	<b>✓</b>	✓	$\odot$	✓	✓	✓	✓	✓	$\odot$	<b>✓</b>
Cutover (TI)	$\odot$	$\odot$	<b>©</b>	$\odot$	$\odot$	$\odot$	$\odot$	$\odot$	$\odot$	$\odot$	$\odot$	$\odot$	<b>©</b>	$\odot$	<u></u>	$\odot$
					Т	ime d	e Im	olanta	ação							
Capacitação	$\odot$	-	$\odot$	$\odot$	$\odot$	$\odot$	$\odot$	✓	✓	✓	$\odot$	✓	✓	✓	$\odot$	$\odot$
Comunicação	$\odot$	-	<b>©</b>	$\odot$	$\odot$	$\odot$	$\odot$	$\odot$	✓	$\odot$	<b>©</b>	$\odot$	$\odot$	<b>©</b>	$\odot$	$\odot$
Impactos Org.	✓	-	✓	✓	$\odot$	✓	✓	✓	$\odot$	<u></u>	✓	✓	$\odot$	$\odot$	<b>©</b>	-
Infraestr. TI	<u></u>	-	✓	$\odot$	$\odot$	$\odot$	$\odot$	✓	✓	✓	<b>©</b>	$\odot$	<b>©</b>	✓	✓	$\odot$
Cutover (BUS)	<b>©</b>	-	<b>©</b>	<b>©</b>	<b>(4)</b>	<b>©</b>	<b>©</b>	<b>©</b>	<b>©</b>	<b>©</b>	<b>©</b>	<b>©</b>	<b>©</b>	<b>©</b>	<b>©</b>	-
Finalizado	⊕ No	prazo	/ Sem	pontos	de atenç		Crítico p es do G		negócio i	mas co	m previ	são de	finaliza			
Olmpacto crítico s	e não fina	alizado	até o C	30 Live,	mas cor	m contin	gência v	/iável	<b>100</b> 2	SHOW	STOPPI	ER - Imp	acta Go	Live - S	Sem co	ntingên





# GT-4 W4: Deployment Team Cut Over

ID.	0-4-	61-	*			T I-N	0	01-	D	0-	n.c	n.c	D	g	F!_!_ L
ID	Onda	CIE	Accountable	_	l 🖵	Task Name	Conti	Obs		On Time 🕶	% Planr▼	% Work ▼	Duration	Start	Finis h
,	Ш	Ť	Ť	*	*		•		·	111111. 4	1 10111 +	Compl		· ·	Ť
0						☐ GT - 4 - DEPLOYMENT TEAM 24.09.201				•	80%	83%	480 days	1 04/03/13 08:00	02/01/15 17:00
7	Onda 4					□ ONDA 4				•	80%	83%		1on 04/03/13 08:00	
8	Onda 4	OIDs				□ oids			4. Impactos C	•	91%	92%	375 days	Aon 29/07/13 08:00	Fri 02/01/15 17:00
9	Onda 4	OIDs	Cosigue			OIDs - COSIGUA			4.1. Execução -	~	100%	100%	230 days	Mon28/10/1308:00	Fri 12/09/14 17:00
255	<del>Onda 4</del>	<del>OIDs</del>	Bernarda Monteiro			<b>⊞ OIDs</b> BERNARDO MONTEIRO			4.1. Execução -	_	096	096	2 days	Wed 10/09/14 08:00	Thu 11/09/14 17:00
258	Onda 4	OIDs	COMERCIAL GERDAU			OIDs-COMERCIAL GERDAU*			4.1. Execução -	(3)	93%	95%	37 days	Mon 25/08/14 08:00	Tue 14/10/14 17:00
554	Onda 4	OIDs	CORTE E DOBRA			OID - CORTE E DOBRA E PTF *			4.1. Execução -	•	94%	98%	43 days	Fri 01/08/14 08:00	Tue 30/09/14 17:00
681	Onda 4	OIDs	Processos Nacionais						4.1. Execução -	•	85%	85%	375 days	Man 29/07/13 08:00	Fri 02/01/15 17:00
956	Onda 4	Comu				🗆 Comunicação (Reuniões, Visual, Pesq. Pro			3. Comunicaç	•	84%	88%	259 days	Ved 23/10/13 08:00	on 20/10/14 17:00
957	Onda 4	Comu	Cosigue			COM - COSIGUA			3. Comunicação	•	93%	93%	257 days	Wed 23/10/13 08:00	Thu16/10/1417:00
1089	Onda 4	Comu	Bernardo Monteiro			<b>▼</b> COM - BERNARDO MONTEIRO			3. Comunicação	•	84%	84%	55 days	Fri 01/08/14 08:00	Thu16/10/1417:00
1175	Onda 4	Comu	COMERCIAL GERDAU						3. Comunicação	•	81%	86%	1 59 days	Mon10/03/14 08:00	Thu16/10/1417:00
1653	Onda 4	Comu	CORTE E DOBRA						3. Comunicação	•	79%	85%	57 days	Fri 01/08/14 08:00	Mon20/10/1417:00
2269	Onda 4	Comu	Processos Nacionais						3.Comunicação	•	86%	94%	69 days	Tue 01/07/14 08:00	Sat 04/10/14 17:00
2300	Onda 4	Cutovi				Cutover - Ações de Negócio			5. Cutover	•	63%	67%	459 days	Aon 04/03/13 08:00	hu 04/12/14 17:00
2301	Onda 4	Cutovi	Cosigue			CUTOVER-COSIGUA			5.1. Execução A	•	70%	72%	430 days	Mon04/03/13 08:00	Fri 24/10/14 17:00
2873	Onda 4	Cutovi	Bernardo Monteiro			⊕ CUTOVER - BERNARDO MONTEIRO			5.1. Execução A		55%	74%	48 days	Wed 20/08/14 08:00	Sun 26/10/14 17:00
2922	Onda 4	Cutovi	COMERCIAL GERDAU						5.1. Execução A		39%	45%	46 days	Fri 29/08/14 08:00	Fri 31/10/14 17:00
3294	Onda 4	Cutovi	CORTE E DOBRA			CUTOVER - CORTE E DOBRA			5.1. Execução A		60%	67%	73 days	Tue 26/08/14 08:00	Thu04/12/1417:00
3733	Onda 4	Cutovi	Processos Nacionais						5.1. Execução A	•	62%	63%	148 days	Mon14/04/14 08:00	Wed 05/11/14 17:00
4117	Onda 4	СТ				🗷 Centro de Treinamento (CT)			2. Centro de	~	100%	100%	281 days	Aon 05/08/13 08:00	on 01/09/14 17:00
													Norma		

Black Out Go-live Normal Operations

Prepa	ration			Transition	1			Controll	ed Start Up		O	ngoing Su	port
Septe	mber				Z	7		0	utober				
 Dom	Seg	Ter	Qua	Qui	Sex	Sáb	Dom	Seg	Ter	Sex	Sab	Dom	
 28	29	30	1	2	3	4	5	6	7	 17	18	19	Until Month End





# GT-4 W3 & 4: Training Summary

SITE W-3	F2P	H2R	MDM	MET	O2C_Log	O2C_M&S	P2P	ENG	MAN	PRD	R2R_Acc	R2R_Fin	R2R_Tax	TOTAL
SITE VV - J	% Partic.	% Partic.	% Partic.	% Partic.	% Partic.	% Partic.	% Partic.	% Partic.	% Partic.	% Partic.	% Partic.	% Partic.	% Partic.	% Partic.
OURO BRANCO	<b>87,9%</b>	91,3%	91,3%		<b>81,3%</b>	97,3%	77,8%	<b>81,5</b> %	<b>88,5%</b>	87,8%	98,2%	<b>100%</b>	88,8%	<b>84,9%</b>
MINERAÇÃO	93,9%	<b>47,1%</b>	<b>76,3%</b>		65,8%	<b>81,8%</b>	65,3%	74,2%	88,2%	<b>72,1%</b>	88,9%		74,1%	75,8%
PORTO PRAIA MOLE		<b>100%</b>	<b>100%</b>	0,0%	<b>85,9%</b>	<b>100%</b>	76,9%					<b>100%</b>	<b>80,0%</b>	<b>85,1%</b>
GAF - ÁGUA FUNDA		<b>100%</b>	<b>100%</b>	<b>100%</b>	0 100%		100%		<b>100%</b>	<b>100%</b>			<b>100%</b>	<b>100%</b>
SÃO JOSÉ DOS CAMPOS	<b>100%</b>	<b>100%</b>		<b>100%</b>	<b>100%</b>		81,3%	<b>100%</b>	<b>100%</b>	98,4%	<b>100%</b>		<b>100%</b>	96,3%
CG - NORDESTE	<b>100%</b>		<b>80,6%</b>		0 100%	<b>100%</b>						<b>100%</b>		96,7%
CG - SUDESTE	<b>100%</b>	<b>71,4%</b>	93,1%	<b>100%</b>	0 100%	96,2%	95,2%					94,5%	<b>86,1%</b>	95,9%
CG - CENTRO OESTE	<b>100%</b>	0 100%	98%	<b>50,0%</b>	96,6%	99,1%	92,3%					98%	<b>83,9%</b>	97,5%
CG – CENTRO SERVIÇOS	<b>100%</b>		90,0%	<b>100%</b>	0 100%	<b>86,7%</b>	● 100,0%			<b>100%</b>		<b>100%</b>	<b>100%</b>	96,7%
C&D - REGIONAL SP		<b>100%</b>	<b>100%</b>		0 100%	(	96,7%		<b>87,5</b> %	99,1%			<b>100%</b>	96,7%
C&D - NORDESTE		<b>100%</b>	<b>87,5%</b>		93,2%	<b>100%</b>	92,0%		<b>100%</b>	97,1%	<b>100%</b>	<b>100%</b>	<b>85,7%</b>	95,2%
C&D - SUDESTE										<b>80,0%</b>				<b>80,0%</b>
TOTAL	91,7%	83,3%	91,1%	<b>89,7%</b>	<b>89,0%</b>	96,5%	78,5%	79,3%	91,7%	90,5%	97,3%	96,3%	88,1%	<b>89,2%</b>
TOTAL														
SITE W-4	F2P	H2R	МОМ	MET	O2C_Log	O2C_M&S	P2P	ENG	MAN	PRD	R2R_Acc	R2R_Fin	R2R_Tax	TOTAL
SITE W-4				MET % Partic.	O2C_Log % Partic.		P2P % Partic.						R2R_Tax % Partic.	TOTAL % Partic.
SITE W-4  B. Monteiro	F2P	H2R	МОМ	MET	O2C_Log % Partic.	O2C_M&S	P2P	ENG	MAN	PRD % Partic.	R2R_Acc	R2R_Fin	R2R_Tax	TOTAL % Partic. 100%
SITE W-4  B. Monteiro C&D Nordeste	F2P	H2R	МОМ	MET % Partic.	O2C_Log % Partic.	O2C_M&S	P2P % Partic.	ENG	MAN	PRD % Partic.	R2R_Acc	R2R_Fin	R2R_Tax % Partic.	TOTAL % Partic. 100% 100%
SITE W-4  B. Monteiro C&D Nordeste C&D SP	F2P % Partic.	H2R % Partic.	MDM % Partic.	MET % Partic. 100%	O2C_Log % Partic.	O2C_M&S % Partic.	P2P % Partic. 100%	ENG % Partic.	MAN % Partic.	PRD % Partic. 100% 100%	R2R_Acc	R2R_Fin	R2R_Tax % Partic. 100%	TOTAL % Partic. 100% 100% 100%
B. Monteiro C&D Nordeste C&D SP C&D Sudeste	F2P	H2R	MDM % Partic.	MET % Partic. 100%	O2C_Log % Partic.	O2C_M&S % Partic.	P2P % Partic. 100%	ENG % Partic.	MAN	PRD % Partic.	R2R_Acc	R2R_Fin % Partic.	R2R_Tax % Partic. 100%	TOTAL % Partic. 100% 100% 100%
B. Monteiro C&D Nordeste C&D SP C&D Sudeste CG Regional Centro-Oeste	F2P % Partic.	H2R % Partic.	MDM % Partic. 100% 100%	MET % Partic. 100%	02C_Log % Partic. 100%	02C_M&S % Partic.	P2P % Partic. 100% 100% 6 100%	ENG % Partic.	MAN % Partic.	PRD % Partic. 100% 100% 100%	R2R_Acc	R2R_Fin % Partic.	R2R_Tax % Partic. 100% 100%	TOTAL % Partic. 100% 100% 100% 100%
B. Monteiro C&D Nordeste C&D SP C&D Sudeste CG Regional Centro-Oeste CG Regional Nordeste	F2P % Partic.	H2R % Partic.	MDM % Partic. 100% 100% 100%	MET % Partic. 100% 100%	02C_Log % Partic. 100% 100%	O2C_M&S % Partic.	P2P % Partic. 100% 100% 6 100% 6 100%	ENG % Partic.	MAN % Partic.	PRD % Partic. 100% 100% 100%	R2R_Acc	R2R_Fin % Partic. 100%	R2R_Tax % Partic. 100% 100% 100%	TOTAL % Partic. 100% 100% 100% 100% 100%
B. Monteiro C&D Nordeste C&D SP C&D Sudeste CG Regional Centro-Oeste CG Regional Nordeste CG Regional Norte	F2P % Partic.	H2R % Partic.	MDM % Partic. 100% 100%	MET % Partic. 100%	02C_Log % Partic. 100% 100%	O2C_M&S % Partic.	P2P % Partic. 100% 100% 6 100% 6 100%	ENG % Partic.	MAN % Partic.	PRD % Partic. 100% 100% 100%	R2R_Acc	R2R_Fin % Partic.	R2R_Tax % Partic. 100% 100% 100%	TOTAL % Partic. 100% 100% 100% 100%
B. Monteiro C&D Nordeste C&D SP C&D Sudeste CG Regional Centro-Oeste CG Regional Nordeste CG Regional Norte CG Regional Sul	F2P % Partic.	H2R % Partic. 100%	MDM % Partic. 100% 100% 100% 100%	MET % Partic. 100% 100% 100% 100%	02C_Log % Partic. 100% 100% 100%	O2C_M&S % Partic.	P2P % Partic. 100% 100% 6 100% 6 100%	ENG % Partic.	MAN % Partic.	PRD % Partic. 100% 100% 100% 100%	R2R_Acc % Partic.	R2R_Fin % Partic. 100% 100%	R2R_Tax % Partic. 100% 100% 100% 100%	TOTAL % Partic. 100% 100% 100% 100% 100% 100% 100%
B. Monteiro C&D Nordeste C&D SP C&D Sudeste CG Regional Centro-Oeste CG Regional Nordeste CG Regional Norte	F2P % Partic.	H2R % Partic.	MDM % Partic. 100% 100% 100%	MET % Partic. 100% 100% 100% 100%	100% 100% 100% 100%	O2C_M&S % Partic. 6 6 1009 6 1009 6 1009	P2P % Partic. 100% 100% 6 100% 6 100% 6 100%	ENG % Partic.	MAN % Partic.	PRD % Partic. 100% 100% 100%	R2R_Acc	R2R_Fin % Partic. 100%	R2R_Tax % Partic. 100% 100% 100% 100% 100%	TOTAL % Partic. 100% 100% 100% 100% 100% 100%
B. Monteiro C&D Nordeste C&D SP C&D Sudeste CG Regional Centro-Oeste CG Regional Nordeste CG Regional Norte CG Regional Sul Cosigua	F2P % Partic. 100%	H2R % Partic. 100%	MDM % Partic. 100% 100% 100% 100%	MET % Partic. 100% 100% 100% 100%	100% 100% 100% 100% 100% 100%	02C_M&S % Partic. 6 1009 6 1009 6 1009 6 1009	P2P % Partic. 100% 100% 6 100% 6 100% 6 98% 6 100%	ENG % Partic.	MAN % Partic.	PRD % Partic. 100% 100% 100% 100%	R2R_Acc % Partic.	R2R_Fin % Partic. 100% 100% 100%	R2R_Tax % Partic. 100% 100% 100% 100% 100%	TOTAL % Partic. 100% 100% 100% 100% 100% 100% 100%





## GT-4 W4: Controlled Start Up

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LOG: Faturamento M	II .	ton												П																												$\Box$
LOG: Faturamento M	E	ton												П																												$\Box$
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LOG: Faturamento Co	o-Produtos	ton												П																												
LOG: Remessas Dispo	oníveis	ton																																								
LOG: Remessas Auto	máticas	ton																																								
F2P: Recebimento de		ton																																								
MET: Tickets Entrada processados/Nº Ticke	(Tickets ets Criados) - SUCATA	%																																								
MET: Tickets Entrada		#																																								
P2P: Pedidos de Com	pra	#			П			П			П			П						П			П											П							1	$\neg \neg$
P2P: Carrinhos de Co	mpra	#																																								
PMT: Ordens de Man	utenção	#												П																												
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### Summary

- 1 Governance & Sponsorship Project & Roll Out
- 2 Dedicated Team Rolls and Responsibilities & Understand the Business
- 3 Communication & Language Barriers
- Integrator BRAND Good people in a "Logo" & SAP as a Trusted Advisor
- 5 One Change at a Time SAP vs MES
- 6 Strong Support team, don't let the problem grow
- Change Management Stakeholders involvement right down to the operator and get the business ready









